

LOAD

2

HRS

23%

33 kW of 144 kW

BUDGET BY

Q2 2027

from the level of the rest of the set

ACTION REQUIRED

Replace 1

B17, String B: one failed battery

Riverbend Medical Center · Imaging UPS

Toshiba G9000 TYPE T90S3S16KS6XSN2 · S/N G9K-2019-4472 ·
Basement electrical room
Technician Field tech · Manager Service manager

CUSTOMER

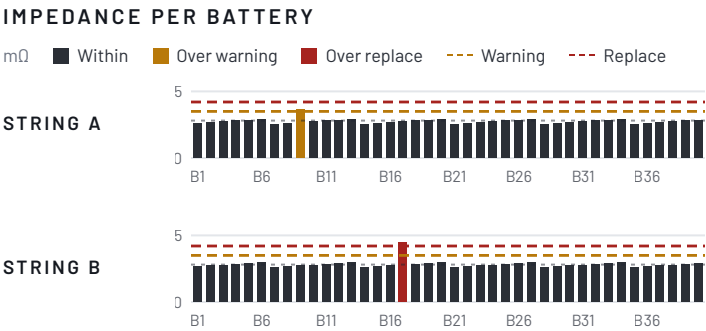
Customer	Riverbend Medical Center
Address	450 Sample Medical Way, Ogden, UT 84401
Site contact	Facilities office · (555) 014-0200
Visit	October 4, 2026
Job / contract	26512 / RB-2021-PM

UNIT

Make / model	Toshiba G9000 TYPE T90S3S16KS6XSN2
Serial	G9K-2019-4472
Series	G9000
Rating	160 kVA · 144 kW
Voltage	480 in / 480 out
Installed	12/2021
Manufactured	11/2019
Location	Basement electrical room

BATTERIES AND SITE

Batteries	EnerSys DataSafe 12HX505-FR
Quantity	80 batteries, 2 strings
Date code	05/2022
Battery monitor	Not recorded
Air filters	(1) 24x30x1
Configuration	3PH 480V IN/OUT / 192A / 0.99PF

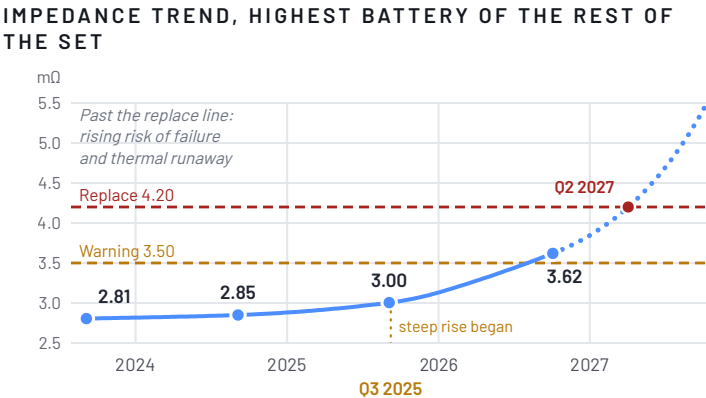


BATTERY OUTLOOK

By age alone the set would be due around July 2027; today's readings bring it forward to Q2 2027.

ACTION REQUIRED

Replace String B battery 17.



String A, 4 tests since Sep 2023. Impedance is rising faster each year; on this curve it reaches the replace line at the red dot.

NOTABLE CHANGES

Since the report of Sep 4, 2025

- Newly over the replace line: B17, String B, 4.47 mΩ, was 3.77, up 19%
- Newly over the warning line: B9, String A, 3.62 mΩ, was 3.00
- Batteries 4 years old, near the end of a 5-year life

INSPECTION

A visual inspection of the UPS and its surrounding area was carried out with the unit online. Environment: Electrical room, temperature regulated. The UPS and the area around it are clean and in good order.

INSPECTION, CONTINUED

The display and the cooling fans are working, and the capacitors show no signs of leaking or swelling. The system was in normal operation.

Continued on page 2.

SERVICE NOTES, CONTINUED FROM PAGE 1

MEASUREMENTS AND ADJUSTMENTS

The input, bypass, output and battery readings were checked and are within normal ranges. The load is about 23 percent of the unit's rating. The estimated battery runtime at this load is about 2h 3m. The air filters were replaced (1 spare left).

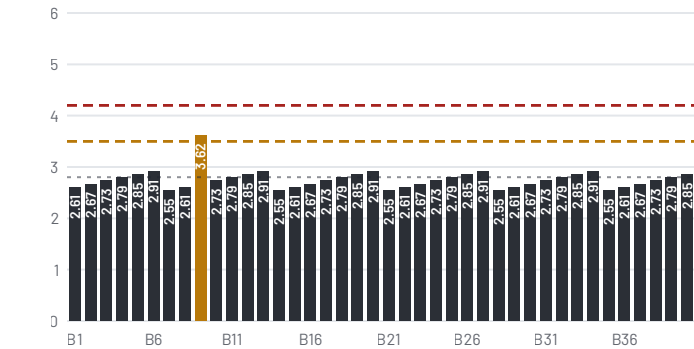
BATTERIES

All 80 batteries were tested. One of the 80 batteries, String B battery 17, is above the replacement level; see Action Required. It reads 1.6 times its reference. String A battery 9 is also above the warning level. The batteries showed no leaking, swelling or excessive venting, no terminal corrosion and no ground fault; the battery connections are tight and the battery rack or cabinet is in good condition.

EVENT LOG

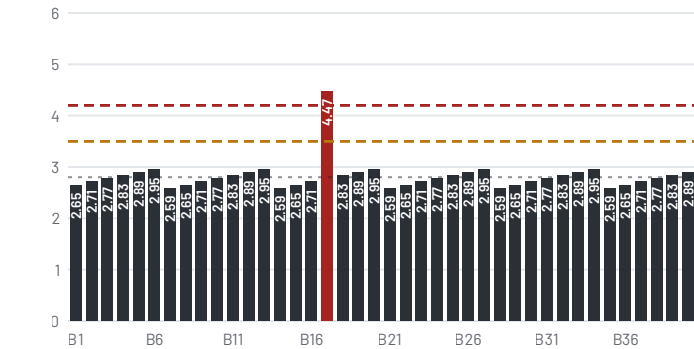
No significant events since the last visit. Nothing to do.

STRING A · IMPEDANCE PER BATTERY



EnerSys DataSafe 12HX505-FR × 40 · reference 2.80 mΩ · date code 05/2022 · voltages 13.42 to 13.54 V · tested October 4, 2026

STRING B · IMPEDANCE PER BATTERY



EnerSys DataSafe 12HX505-FR × 40 · reference 2.80 mΩ · date code 05/2022 · voltages 13.42 to 13.54 V · tested October 4, 2026

BATTERIES TO WATCH

Over the warning line, worst first; change since Sep 2025.

BATTERY	mΩ	× REF	LINE	CHANGE
String B, B17	4.47	1.60	Replace	+0.70
String A, B9	3.62	1.29	Warning	+0.62

REPLACEMENT PLAN

WHEN	WHAT	QUANTITY
Now	The batteries under Action Required	1
By Q2 2027	The rest of the set	79

STRING SUMMARY

STRING	BATTERIES	IMPEDANCE LOW / AVG / HIGH (mΩ)	OVER WARNING	OVER REPLACE	VOLTAGE LOW / HIGH (V)	PREVIOUS HIGH (mΩ)	CHANGE
String A	40	2.55 / 2.75 / 3.62	1	0	13.42 / 13.54	3.00	+0.62
String B	40	2.59 / 2.81 / 4.47	0	1	13.42 / 13.54	3.77	+0.70

TOSHIBA 9000 SYSTEM PARAMETERS

STATUS		MAIN		MEASUREMENT		OPERATION	
Load on INV	ON	Bypass volts	484V	Bypass AB	484V	DC bus PC	376V
Battery operation	OFF	Bypass Hz	60.0 Hz	Bypass Hz	60.0 Hz	DC bus CN	376V
Load on bypass	OFF	Input volts	485V	Bypass BC	483V	Output AB	480V
Overload	OFF	Input Hz	60.0 Hz	Bypass CA	485V	Output Hz	60.0Hz
LCD fault	OFF	Battery volts	541V	Input AB	485V	Output BC	480V
UPS fault	OFF	Battery amps	0 Amps	Input Hz	60.0 Hz	Output CA	479V
LOGS		Output volts	480V	Input BC	483V	Power (kW)	33kW
		Output amps	41 Amps	Input CA	486V	Load %	23%
		CURRENTS		Battery volts	541V	Power factor	0.99
		Current A	40A	Battery amps	0 Amps	Lead / lag	Lead
Remote / local	Both	Current A %	21%	Battery remaining	100%		
Time	Updated	Current B	42A				
Date	Correct	Current B %	22%				
Last event	Normal activity	Current C	41A				
Battery operations	18 times	Current C %	21%				
Battery operation time	0h 7m 40s						

SERVICE CHECKLIST

Client concerns or problem history	None	One-line diagram and bypass procedures posted	Yes
Input, output, and bypass breakers labeled	Yes	Air filters	Replaced. 1 spare left.
Environment	Electrical room, temperature regulated.	Panel displays and indicators	Good
System status	Normal	Calibration if indicated	N/A
Record all operating parameters and statistics	Yes	Remove covers - inspect interior components	Inspected through covers
Event history logs	Normal activity	Cables and plugs	Good
Static Switch - System transfer to bypass	Not bypassed this visit	AC Capacitors - inspect for bulging, leaking, age	Good
High-current power and battery connections	Good	Internal cleaning	Not needed.
Thermal scan	Not done	System self-tests on re-start ...	Not restarted this visit
DC BUS capacitors - venting, leakage, fuses, age	Good	Power supplies	Good
Rectifier and Inverter Transistors, snubber boards	Good	Balanced input current	Not monitored
Does transfer and re-transfer work correctly?	Not transferred this visit	Fans operational	Yes
Inverter and bypass Synchronization	Synchronized	Battery terminal corrosion	No
Rectifier/Charger	Good	Battery ground fault	No
Harmonic trap filter currents, choke temperatures	Good	Physical integrity of the battery rack or cabinet	Good
Battery connections tight	Good	Battery charger, ripple current each string	0A
Battery leaking, swelling, excessive venting	No signs present	Are all system parameters normal?	Yes
Battery date code or date of installation, age	05/2022	Update service record sticker	Yes
Test batteries ...	IBEX Pro meter.		
Power check - simulated outage	No outage simulated this visit		
Remote alarms and communication	Good		
Other tests performed ...	None		

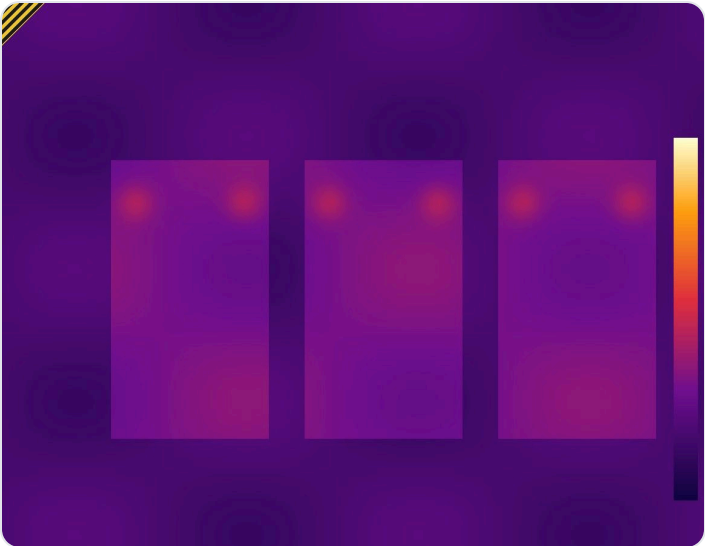
PHOTOS



UPS unit
October 4, 2026



Battery cabinet, open
October 4, 2026



Thermal image
October 4, 2026